

# Helene Update 9/30

(Please see previous updates for additional important information)

## **Power Restoration**

We realized the southern portion of our town is still without power. We have received no communication from Duke Energy regarding a restoration time estimate.

You can check estimated restoration times for your specific property at

<https://outagemap.duke-energy.com/#/current-outages/fl>

## **Water Usage**

We continue to ask for you to be conservative in water usage as our sewer lift stations are not back online at this time due to a lack of power to the larger station. We are working diligently to get a generator in place until the power is restored.

## **Boats**

If you have an unknown vessel wash up against your dock or seawall, please call the Sheriff's Office on the non-emergency number at 582-6200.

## **Clean Up**

We have met with the debris removal company this morning. We are expecting the first sweep through the residential sections of town within the next week. The company will make additional sweeps as needed.

Please make sure your debris is curbside and separated into household/construction debris in one pile and yard/tree vegetation in a separate pile.

## **Beaches**

Access to the beaches remains restricted to residents/owners and businesses at this time. Full access will begin at 4:00 pm tomorrow, October 1<sup>st</sup>.

## **Unlicensed Contractors**

Beware of unlicensed contractors and unethical people. Do not hand over large prepayments for services and check licensing at 727-582-3100 Option 2.

## **FEMA Assistance**

Anyone impacted by Helene needs to apply for FEMA assistance by calling 1-800-621-3362 or applying online at [disasterassistance.gov](https://www.disasterassistance.gov).

FEMA will not cover all costs but can help offset costs not covered by insurance or in the case of not having insurance.

People from FEMA will be out visiting in the communities helping people sign up for assistance. Do not give your private information to anyone before ensuring they have proper FEMA documentation.

### **Supplies**

Beginning today, barrier island residents can get food, water and tarps as long as the supply lasts. The closest distribution location is in Treasure Island at 10451 Gulf Blvd.

### **Clean Up Assistance**

Anyone needing assistance with clean up can contact Volunteer Crisis Cleanup at 844-965-1386 to be paired with volunteers.

For more important information, please visit Pinellas County's Emergency Management website at:

<https://pinellas.gov/emergency-information/>